

Special COVID-19 Update

*****BRINGING AND WEARING YOUR OWN MASK IS MANDATORY PER THE STATE'S REGULATIONS FOR SALONS*****

COVID-19 REOPENING PROCEDURES-Last Revised on 5/08/2020

Below are new guidelines and procedures put forth by the state as well as the CDC that we will be implementing to keep all staff and clients safe.

1. NEW GUIDELINE: Strict social distancing.

WHAT THIS MEANS: At this time, we are not providing waxing, facial, or children's services in order to be as mindful as we can about everyone's safety.

2. NEW GUIDELINE: 10 person capacity limit

WHAT THIS MEANS: We have to limit the number of people in the salon to 10 at a time, including our staff. To stay true to this, we are eliminating the waiting area.

Clients will be asked to wait in their cars and to send a text to the Salon texting service to let us know you have arrived, and we will respond when we have sanitized and are ready for you to come in for your appointment. We also ask that you do not bring friends and family in with you, including children.

3. NEW GUIDELINE: 2 Hour Appointment Limit

WHAT THIS MEANS: We will do everything within our power to complete your services in this allotted time limit. However, if the desired services cannot be done in this time frame then we will schedule a separate appointment for you in order to fulfill all wants and needs of the client.

4. NEW GUIDELINE: Limiting exposure

WHAT THIS MEANS: Bella Capelli is taking every precaution so as to keep all of our staff and clients safe. We will be sanitizing and cleaning after every client, and asking our clients to wash their hands before putting on disposable gloves that will be provided to them. No food or drink will be permitted in the salon at this time.

Because of this, we will not be providing a beverage service. We also have an infrared touch-free thermometer that we will be using to scan for a fever upon entry to the salon. The staff will also be scanned 3 times a day.

IMPORTANT: Everyone is required to wear their OWN mask that covers mouth and nose while in the salon building. If you do not have a mask, we have a limited

supply of cloth masks that can be purchased. All staff members and stylists will also be abiding by this rule.

HOW'S THIS GOING TO WORK?

When it is time for you to come to the salon for your appointment, the events will be as follows:

5. Upon arrival, text the Salon Texting Service at (757) 744-4271 to let us know, and proceed to wait in your vehicle. If you are unable to text then you may call the salon number, but the texting would be ideal so as not to busy the phone line. We will text you when everything has been sanitized and we are ready for you to come in.
6. When you come through the door, we have a touch-free thermometer we are using to take everyone's temperature. As long as there isn't a fever reading, then clients will be directed to the sink to wash their hands, before putting on gloves that will be provided.
7. We will be trying to limit the amount of idling at the front desk, so we will be doing our best to get your payment processed and get you checked out while you are still seated at the stylist's station.

Thank you in advance for your patience and understanding during this time. We can't wait to see you!

The Bella Capelli Team

*****Special note: PLEASE do not come to the salon if**

- **You have a fever or symptoms of COVID-19 (cough, shortness of breath, chills, sore throat, muscle pain, fever)**
- **You have been exposed to COVID-19 within the last 14 days**